

## Camden-Jackson Township Public Library 2017 Patron Survey

**Please complete the survey below. By completing the survey you assist the library staff in meeting community needs by providing the necessary information required to offer operating hours, programming, and services at the most accessible times as well as provide programming that is suited for the community's particular needs.**

1. The library is open 22 hours a week which is required for small Class C libraries, including 2 evening hours and 1 weekend day with evening hours starting at 5 P.M. Are the current library hours convenient for you (Tues-Fri 2-6:30 P.M.; Sat 9-1 P.M; Closed Sun & Mon)? If not, please tell us what hours would be more convenient for you.

Yes

No

(If no, please specify)

2. How often do you visit the library?

Weekly

Monthly

Every Now and Then

Very Rarely

3. When you visit the library, what services are most important to you? (You may choose more than one.)

Print Materials

DVDs

Computer/Internet Use

Homework

Library Programming

Social Meeting

Other

4. If you use the internet, how do you access it?

- Library Computer
- Laptop
- Tablet
- E-Reader
- Cell Phone

5. Would having more access points (tables instilled with power outlets) encourage you to visit the library and use its services more often?

- Yes
- No

6. The library has an access policy that restricts access to the internet to children under 12 years of age from the internet without the presence of a guardian. Do you feel that this is an agreeable age setting? If not, what age do you think is acceptable? (Please provide comment.)

- Yes
- No

(If no, please specify)

7. Are you aware that the library provides one-on-one assistance as needed to best meet your informational needs? If so, have you ever used this service?

- Yes, I am aware; though I have not used this service.
- Yes, I am aware and have used this service.
- No, I have not been aware of this service.

8. If you received one-on-one assistance for accessing the internet, would this encourage you to visit the library and use its services more often?

- Yes
- No

9. Would you be interested in a program offering instructions on using Evergreen Indiana and/or computer instruction?

Yes

No

10. Are you aware that the library offers Kindle E-Readers for check out?

Yes

No

11. Have you ever checked out a Kindle E-Reader?

Yes

No

12. Would you be interested in a program offering instruction on E-Readers

Yes

No

13. Would you be interested in checking out E-Books, if the library were able to offer them through online?

Yes

No

14. The library strives to offer materials and services to all age groups and likings. Is the library collection of materials adequately meeting your needs? If not, what specifically would you like to see? (Please provide comment.)

Yes

No

(If no, please specify)

15. The library currently offers a monthly Story & Craft Time program that falls on the third Wednesday of every month at 4 P.M. unless a holiday or specific program is being offered. Is the day and time offered accessible? If not, what day and time would be more accessible? (Please provide comment.)

Yes

No

(If no, please specify)

16. The library currently provides a Monthly Movie Time that falls on the first Saturday of every month at 10 A.M. Is the day and time offered accessible? If not, what day and time would be more accessible? (Please provide comment.)

Yes

No

(If no, please specify)

17. The 2017 Summer Reading Program is a program that is offered for a period of 6 weeks. Sign-up week begins May 27th-June 1st. The program runs from June 3rd-July 14th. A weekly program is offered on Wednesdays at 4 P.M. Is the Summer Reading Program date and time accessible to you? If not, please tell us what would be more convenient for you.

Yes

No

(If no, please specify)

18. Are you aware that the library participates in the Carroll County On the Same Page collaborative book read which is an annual book read held between the Flora, Delphi and Camden Public Libraries? If so, have you ever participated? If not, is there a reason you would not participate? (Please provide comment.)

Yes, I am aware and have participated

Yes, I am aware and have not participated

No, I have not been aware and would consider participating

No, I would not like to participate.

(If no and you would not like to participate, please specify why-i.e. genre selection, timing not accessible, etc.)

19. Would you be interested in participating in a book club? If so, what kind of material would you be interested in reading? (Please provide comment.)

Yes

No

(If yes, please specify the type of material you would be interested in.)

20. Is there any additional type of programming you would like to see offered? (Please provide comment.)

Yes

No

(If yes, please specify)

21. Do you use another library other than the Camden Library? If so, why? (Please provide comment.)

Yes

No

(If yes, please specify)

22. If the library were to offer coffee and/or tea, would it encourage you to visit the library more often?

Yes

No

23. The Camden-Jackson Township Public Library strives to serve its patrons and meet their needs with local small town services and friendly faces. How would you rate the staff services and is there anything we could do better to meet community needs? (Please provide comment.)

The staff are excellent at meeting community needs and very friendly.

The staff are adequate at meeting community needs.

The staff could use some improving to fully meet community needs.

(If the staff could improve, please specify how.)

The Camden Library Board and Staff would like to thank you for participating in our survey. Your input is valued and assists in determining the best dates, times, programs, and resources to suit the particular needs of the community.